

# Safety Alert

22 March 2024

Let's work together to keep ourselves and our workers safe.

## Product recall 3M earmuffs

3M has identified that the [3M PELTOR X4 earmuffs](#) manufactured between March 2020 and September 2022 may develop cracks on the exterior surface of the cups.

Affected earmuffs may crack on the exterior surface of the cups and reduce the hearing protection effectiveness, meaning there is a risk of over-exposure to noise and possible hearing damage depending on the environment the earmuffs are used in.

3M ID: UU008197848- **X4B** EARMUFFS, NECKBAND, 10 EA/CASE  
3M ID: XA007707947 - **X4A** AU/NZ PELTOR OVER THE HEAD EARMUFFS  
3M ID XA007707970 - **X4P3G/E** AU/NZ PELTOR CAP ATTACHED EARMUFF  
3M ID UU008565093- **X4P5E/G** PELTOR HELMET ATT EARMUFFS



Appendix A: Examples of cracking



### You need to ensure that:

1. You identify the model and date of manufacture on the back of the muff.
2. All product manufactured between 03/2020 and 09/2022 must be removed from service even if no cracks are visible on the cups.
3. Contact your supplier to coordinate the return of your affected product(s) for replacement.

**Know of an incident or near miss? Please share the learnings with us.**